



**NATIONAL  
TRADING  
STANDARDS**

Scams Team



**Friends Against Scams is a National Trading Standards Scams Team Initiative**

# Consumers lose £5-10 billion to scams each year!

**Anyone** can be a victim of scams. Scams affect the lives of millions of people across the UK and it is often the most vulnerable members of society who are targeted. People who are scammed often experience loneliness, shame and social isolation.

The aim of Friends Against Scams is to inspire action, highlight the scale of the problem, change the perceptions of why people fall victim to scams and make scams a local, regional and national topic.

**Friends Against Scams aims to protect and prevent people from becoming victims of scams by empowering communities to...**

**Take a Stand Against Scams!**



## What can you do?

By attending a **Friends Against Scams awareness session** or **completing the online learning**, anyone can learn about the different types of scams and how to spot and support a victim. With increased knowledge and awareness, people can make scams part of everyday conversation with their family, friends and neighbours, which will enable them to protect themselves and others from scams. **Anyone can be a Friend Against Scams** and make a difference in their own way.

**Would your community benefit from a Friends Against Scams session?**

Please contact Julie Egan, Projects Officer for Friends Against Scams, at [Julie.egan@durham.gov.uk](mailto:Julie.egan@durham.gov.uk) to discuss further.

**To learn more about Friends Against Scams and become a Friend today...**

[www.FriendsAgainstScams.org.uk/elearning/durham](http://www.FriendsAgainstScams.org.uk/elearning/durham)